



The Corrections Innovation Leader

Press Contact: Kristin Nugent  
McNeil, Gray & Rice  
617-367-0100 x148  
[kristin.nugent@mgr1.com](mailto:kristin.nugent@mgr1.com)

## **GTL's Called Party IQ™ combats criminal activity within and across facilities by detecting or disconnecting multiple-inmate calls**

Reston, Virginia – June 18, 2015 – Global Tel\*Link (GTL), the leading provider of correctional technology solutions, announces the release of Called Party IQ™, a new intelligence application available for its inmate telephone platforms that combats fraud and other criminal activity by detecting or disconnecting calls from more than one inmate to a single called party.

Using GTL's real time call validation system, Called Party IQ determines when two or more inmate calls are made simultaneously to the same destination number, either from a single facility or across multiple facilities serviced by GTL. Unlike some other applications which can monitor only fractions of the inmate population, Called Party IQ can monitor over 2,200 facilities and over 1.1 million inmates nationwide, providing customers with the most robust iteration of this technology in the industry.

Called Party IQ can flag the call, play a warning message, disconnect the call, or block calls made simultaneously to one phone number, based on the desire of investigators at any given facility. Alerts, including email, text, and onscreen visual indicators may be configured to notify facility personnel when Called Party IQ activity is detected. Through the user-friendly graphical user interface of the GTL inmate telephone platform, an investigator is able to search for merged calls, resulting in increased efficiency when reviewing calls and therefore more usable, actionable intelligence.

This technology is exceptionally useful, given that investigators in correctional facilities are faced with the need to detect instances of inmates attempting to continue to operate their criminal enterprises while incarcerated. Called Party IQ is a powerful tool for investigators building a case or searching for criminal activity when two or more inmate calls are made simultaneously to the same destination number. Another advantage of Called Party IQ is that it is provided directly by GTL and does not rely upon a third party to provide the technology.

Called Party IQ is one of many tools in the IQ family of intelligence products. Together, these products form the most holistic approach to intelligence gathering in the correctional industry, offering investigators a broad range of options for gathering pertinent, actionable intelligence. For more information about this new fraud and criminal activity detection feature, contact a GTL representative today for a demonstration or visit [www.gtl.net/calledpartypr](http://www.gtl.net/calledpartypr).

###

### **About Global Tel\*Link**

GTL is the leading provider of integrated correctional technology solutions, delivering financial value, security, and ease of operation to our customers through visionary products and solutions at the forefront of corrections innovation. As a trusted correctional industry leader, GTL provides service to approximately fifty percent of inmates nationwide, including service to 33 state departments of corrections, the District of Columbia, Puerto Rico, and 32 of the largest city/county facilities. GTL is headquartered in Reston, Virginia, with more than 10 regional offices across the country. To find out more about GTL, please visit our website [www.gtl.net](http://www.gtl.net).